

Stay connected. Stay informed.

Receive important
text alerts
during storms



Access
area restoration
information



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emergency e-mail
notifications



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Receive text alerts

Sign up for National Grid state-level broadcast text alerts by texting the word **STORM** to **NGRID (64743)***.

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Area restoration info

Access area restoration information by texting the word **SUM** followed by your town, county, or state to **NGRID (64743)***.

For example, if you live in Syracuse simply text **SUM Syracuse** to **NGRID (64743)**

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Email notifications

[Sign up](#) for e-mail alerts during storms as well as access to outage reporting, e-billing and more.

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Connect with us

For up-to-date information, photos from the field, safety tips and more.



* We do not charge customers for this service but message and data rates may apply based on your carrier. We will not send more than four messages a day during major storms. To pause text messages text PAUSE, to resume text RESUME, or to opt out of alerts text STOP to NGRID (64743)