

Response Requested

Peel and affix this label.

177

Date:	7/31/18
Response Requested:	Within 30 Days

**** Important Information Regarding Your Water Service Line ****

Dear [REDACTED]

This letter is to inform you that any necessary repairs to the water line that runs between your home and the public utility connection are the responsibility of the homeowner. Your property at [REDACTED] is not covered with Exterior Water Service Line Coverage from Service Line Warranties of America (SLWA).

The water service line buried underground on your property is subjected to the same elements that can cause our public service lines to decay—age, ground shifting, fluctuating temperatures and more. This line can break down without warning, leaving you responsible for the cost of repair or replacement. Replacement of this line can be expensive—costing you thousands of dollars in unforeseen expenses—and that can be hard on a budget.

Protection for repairs to your water service line is available to eligible Southborough residents. This voluntary service line repair program from SLWA provides repair coverage for your exterior water or well line with no deductible or annual cap. This program provides a 24-hour emergency hotline, 365 days a year.

Benefit Amount: \$8,500 per service call with as many service calls as you need for covered repairs
30-day wait period with a money-back guarantee

Monthly Rate: \$5.99

Property Address: [REDACTED]

City: Southborough

*** * * Important * * ***

Take action to help protect the buried water line on your property. Complete and return the attached form—remember to affix your address label—or call 1-833-808-6707 to accept this optional coverage. This program is managed by SLWA, and no public funds were used for the mailing of this letter.

For fastest processing, please visit www.slwofa.com.

Please respond within 30 days.

Sincerely,

Robert Judson

Robert Judson
EVP Customer Experience
SLWA

Utility Service Partners Private Label, Inc., known as Service Line Warranties of America ("SLWA"), with corporate offices located at 11 Grandview Circle, Suite 100, Canonsburg, PA 15317, is an independent company separate from your local utility or municipality and offers this optional service plan as an authorized representative of the service contract provider, North American Warranty, Inc., 175 West Jackson Blvd., Chicago, IL 60604.

ACCEPTANCE FORM

1807SLPH055HMAS-9F99



E-Z PAY (see back of letter)

I have enclosed a check for my first payment of:

Please correct name and address information below, if necessary, before submitting.

[REDACTED]

By providing my e-mail address, I request that I be notified when my current and future service agreements and any related documents are available at www.slwofa.com and I acknowledge that I am aware that